

Key Responsibilities

There are several key responsibilities that the dutyholder has a legal duty to address. These are listed below

Service Delivery Standard	Responsibilities of dutyholder
Legionella Risk Assessments	It is the responsibility of the dutyholder/responsible person to: a. Ensure there is a Legionella risk assessment record that includes all systems where water is stored/used in any premises controlled by the duty holder, and that it is reviewed regularly to ensure it is valid and reassessed when required. b. Clearly define the scope of any required Legionella risk assessment. c. Make reasonable enquiries of proof of competence of the Legionella risk assessor. d. Ensure any schematic diagrams and asset registers are available to inform and help the risk assessor. e. Ensure the findings of the legionella risk assessment including the required corrective actions and control measures are implemented, or if not implemented recorded as to why they were not. f. Ensure a written scheme of control is produced and maintained and the output from the scheme of control is recorded and used in any subsequent review of risk. g. Ensure regular reviews of the effectiveness of Legionella control activities are carried out to verify the written scheme of control remains adequate and if they are not to carry out a review of the legionella risk assessment. h. Have change management procedures and or regular review procedures to determine if the existing risk assessment is still valid, suitable, and sufficient. If it is not, then a reassessment of the risk is required.
Water Treatment Services	It is the responsibility of the duty holder/responsible person to: a. Have a legionella risk assessment, written scheme of control and schematic diagram in place which includes a programme of treatment, monitoring, and inspection (and may include legionella sampling) and make this available to us.

	b. Provide sufficient information to allow us to design an appropriate treatment programme, including a legionella sampling plan if appropriate. c. Make the systems available for the agreed work, with safe access, and adequate notice to ourselves to schedule and execute the agreed work. d. Provide us with any information on known risks and safety requirements in the areas we will be working. e. Ensure the control scheme tasks you are responsible for are completed and recorded. f. Participate in the agreed review process.
Hot and Cold Water Monitoring and Inspection	It is the responsibility of the duty holder/responsible person to: a. Have a legionella risk assessment, written scheme of control and schematic diagram in place which includes a programme of treatment, monitoring, and inspection (and may include legionella sampling) and make this available to us. b. Provide sufficient information to allow us to design an appropriate treatment programme, including a legionella sampling plan if appropriate. c. Make the systems available for the agreed work, with safe access, and adequate notice to ourselves to schedule and execute the agreed work. d. Provide us with any information on known risks and safety requirements in the areas we will be working. e. Ensure the control scheme tasks you are responsible for are completed and recorded. f. Participate in the agreed review process.
Cleaning and Disinfection Services	It is the responsibility of the duty holder/responsible person to: a. Maintain the water system, and the water in it, in a clean condition and to facilitate inspection to determine if the system is clean or not. b. Make the systems available for the agreed work, with safe access, and adequate notice to ourselves to schedule and execute the agreed work.

	c. Provide us with any information on known risks and safety requirements in the areas we will be working, and advise of any known deadlegs, redundant pipework and the location of schematic diagrams. d. Ensure any preparatory work you are responsible for is completed prior to commencing cleaning and disinfection work. e. Ensure any necessary trade effluent discharge consent is in place for effluent generated from the cleaning and disinfection process.
Legionella Sampling and Testing Services	It is the responsibility of the duty holder/responsible person to: a. Have a legionella risk assessment, written scheme of control and schematic diagram in place which includes a programme of treatment, monitoring, and inspection (and may include legionella sampling) and make this available to us. b. Provide sufficient information to allow us to design an appropriate treatment programme, including a legionella sampling plan if appropriate. c. Make the systems available for the agreed work, with safe access, and adequate notice to ourselves to schedule and execute the agreed work. d. Provide us with any information on known risks and safety requirements in the areas we will be working. e. Ensure the control scheme tasks you are responsible for are completed and recorded. f. Participate in the agreed review process.
Plant and Equipment Services	It is the responsibility of the dutyholder/responsible person to: a. Consider that any changes to the system may alter the Legionella risk and therefore require a review of risk assessment, associated control scheme and records. This may result in: • a reassessment of the legionella risk • an update of the written scheme of control • a revised schematic diagram • a revision of the record keeping system b. Make appropriate notification under the requirements of the Plumbing Notification Laws.

	c. Ensure the necessary trade effluent discharge consent is in place for any effluent generated from any equipment installed. d. Ensure any preparatory work you are responsible for is completed prior to commencing plant and equipment work. e. Ensure any equipment is installed, commissioned, operated, and maintained correctly.
Independent Consultancy Services	It is the responsibility of the duty holder/responsible person to: a. Provide us with any pertinent historic information relevant to the project. b. Clearly define the work, its objectives, and outcomes. c. Agree the expectations regarding the level of detail in and the report format
Training Services	It is the responsibility of the duty holder/responsible person to: a. Assess the: • training needs of your staff, • review staff training records and identify any further training requirements • complete regular competence assessments for specific tasks b. Determine if the content of any training offered meets your requirements.